

Flood Response Volunteer Message Center People Needing Help

Script

Hello, Volunteer Center of Washington County Flood Response, How can I help you?

....log reason for call

Please give the caller the Washington County Damage Assessment Hotline number **1-866-611-7982**

Any Health related issues please give the Wash. Co. Health Dept number **262-335-4462**

I am a Citizen Corps volunteer and I just need to verify the reason for your call and collect some important information to get you the help you need.

What is your name and address?

Phone number....or Cell Number?

What kind of help do you need?

Do you need volunteers / how many do you need?

Can you estimate how many hours you will need help?

Do you have any other questions?

I will contact you within the next few hours to let you know the progress of your request.

If you need additional assistance, please call the Flood Response Center again at 262.338.8256. This hot line will be open for several days.